# Alvin Joseph

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## 🧠 Skills

Customer Service   HTML

Cascading Style Sheets (CSS)

Styled-Components   JavaScript   React

Bootstrap   Git   Python   SQL

Node   Express

## 💼 Professional Experience

**Remote Pilot Operator,** *FAA*

10/2018 – 02/2021 | Oklahoma City, OK

- Performed training simulations with Air Traffic Controller students on a computer. This included communicating clearly with the students while maintaining efficiency.
- Researched various airport identifiers and aircraft types

**Customer Support Representative,**

*Hyatt Shared Service Center*

03/2017 – 10/2018 | Moore, OK

- Solved any issues a hotel guest experienced during their stay. This included billing issues as well as stay satisfaction
- Rectified any conflict that would arise and delivered a solution to angry guests
- Completed calls efficiently and appropriately

## 📁 Projects

**Human Rights First: Blue Witness,**

*Front End Engineer* ⧉

- Collaborated on a 16-person remote cross-functional team including UX, data science, full stack web development, and technical project management; we met with an external stakeholder to expand features over a 1-month time frame
- Maintained frontend quality assurance with UX engineers to improve accessibility and responsiveness
- Carried out unit testing with the jest framework to help guarantee website functionality. Worked to achieve above 80% code coverage by the end of the month
- Improved code quality by managing deprecation of old code and removing the deprecated features

**PokéApp,** *Front End Developer* ⧉

- Produced an app with React allowing the end user to see a list of Kanto region pokémon. This includes the ability to click each image to get additional details about the pokémon
- Implemented Bootstrap in order to create a responsive design
- Utilized filter functionality by name and type.
- Integrated PokéAPI in order to supply the information to the end user

## 🎓 Education

**Full Stack Web Development,** *Lambda School*

03/2021 – 09/2021

- Intensive Full Stack Web Development program with a focus on HTML, CSS, JavaScript, React, Node, Express, and SQL
- Computer science fundamentals, focusing on algorithms and data structures
- Four team projects that mimicked real product development cycles